ASML

Supplier Risk Management @ ASML

Janneke Schepers/ Robbert Kramer

Director Analytics & Business Support Strategic Sourcing & Procurement, ASML

19 april 2018, Vianen

Challenge in Information Security



Public Slide 2 April, 2018





Ever increasing computing power is to the security of the connected world as the invention of gun powder to the city wall.

ASML in 34 years







- 0% market share
- Employees: 31
- Locations: 2 (NL, US)
- Sales: € 1,2 million
- R&D: € <5 million

- Employees:> 19.000, 115 nationalities
- Locations: 60, in 16 countries
- Sales: € 9,053 billion (end 2017)
- R&D: € 1,260 billion (end 2017)

ASML develops & makes machines that make chips

That's a 100-ton, €95-mln precision instrument with >100,000 components



Public Side 4 April, 2018





ASML market is driven by the digital revolution



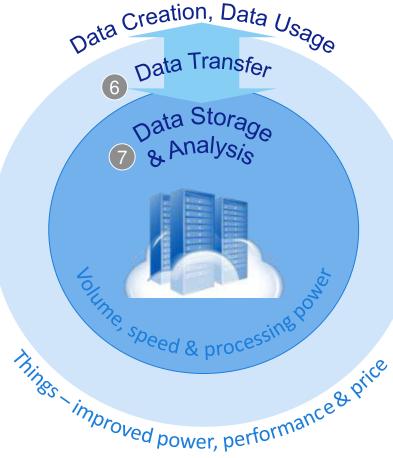
Public Slide 5 April, 2018





PC, laptop, tablets









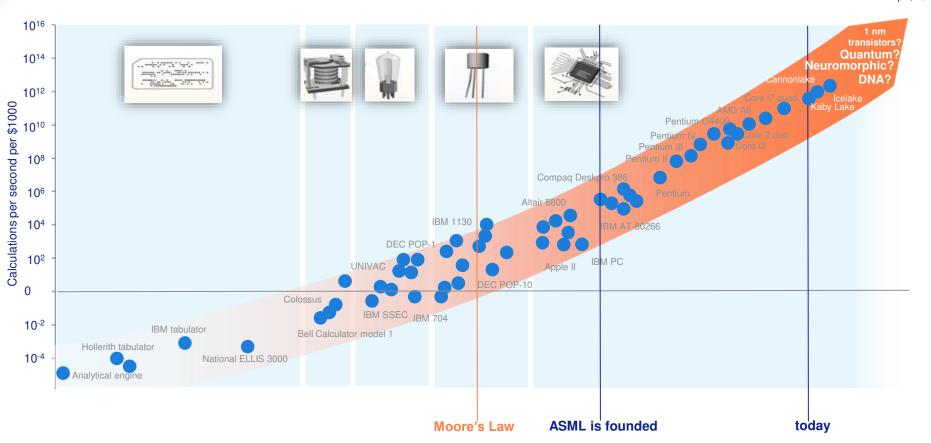




Moore's Law of economics drives computing power

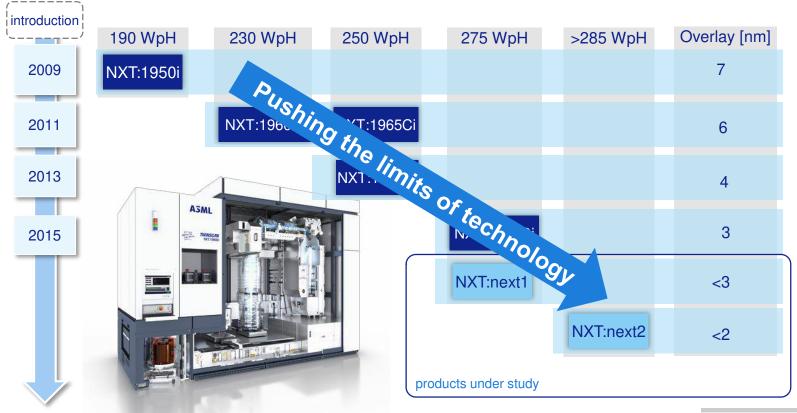


Public Slide 6 April, 2018



To deliver on Moore's law, we push technical limits







Financial report 2017

Total net sales million € by End-use



Installed Base Management equals our service and field option sales

ASML

Public Slide 8 April, 2018

Sustainable relationship with suppliers



Public Slide 9 April, 2018

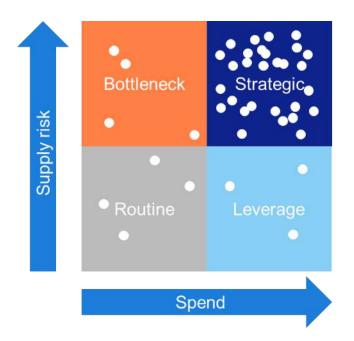


Up to 85% of our systems is procured

Our sourcing model is not the classic Kraljic matrix



Public Slide 10 April, 2018



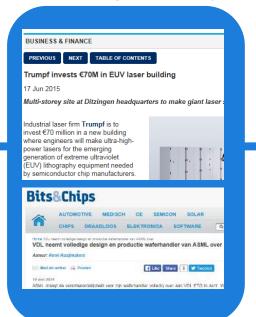
Must-have Unique Highly useful, Value to customer but standard create value **Bread &** Bells & butter whistles Differentiation to competition

We have very close ties with our suppliers

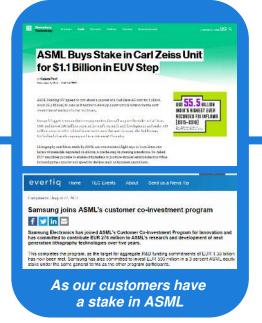
ASML

Public Slide 11 April, 2018

From shared responsibility



To part ownership



To full ownership



What drives value for our customers?



Public Slide 12 April, 2018



Execute the roadmaps



Deliver quality products and services



Align customers, suppliers and peers



mprove cost per function / return on investments



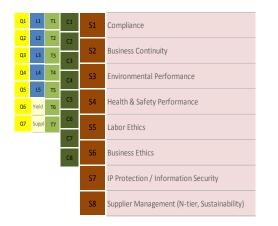
Develop our people and processes

ASML risk management up to 2 years ago

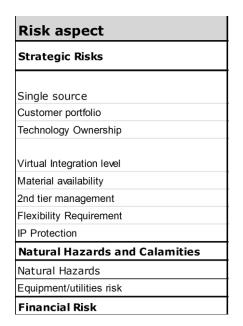


Public Slide 13

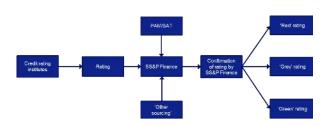
QLTCS Supplier Profile



Yearly Risk Assessment



Financial Risk Assessment Ppril, 2018



Multiple others, some ad hoc

E.g., conflict minerals, varying scope

Conflict minerals due diligence: process

ASML

| Conflict minerals | Conflict mineral

Risk information of suppliers was scattered. Instruments were partially overlapping.

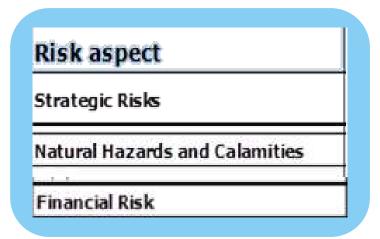
The risk management process was annual rather than continuous.

Risk Profiling will focus on the core risk domains

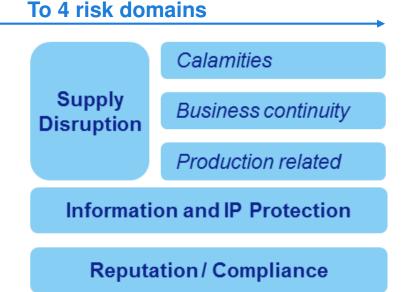


Public Slide 14 April, 2018

From 3 risk aspects



... of which strategic risks harbors a mix of cost, IP and disruption risks



providing clarity on those risks deemed relevant in ASML risk universe

Process is captured in a single tool



Public Slide 15 April, 2018

43% of data input is automated



Financial expert ratings

Global risk indicators by Maplecroft

Supplier profile scores

Vendor master- and contract data

Sourcing Lead completes assessment

| | - | - | | Ī | | - | Committee on the |
|-----|------------------------|---|------|---|--|------|------------------|
| er. | at harbanica maints | | | • | State and the last of | 14 | |
| | | - | ** | ۰ | To sell have that expended the stagest that the first sever wilder, we have | 10" | |
| | | - | 44 | * | tendine a female in the service. | 400 | |
| | | | 16.6 | | dance on the other trans | etc. | |
| | | 8 | 41 | 4 | Figlios from these | 1.00 | |
| | | • | a | • | heart matter toward and reduction | 120 | |
| | | - | • | 8 | | | |

Ownership, dependency

Intellectual property ownership

Legal, compliance

Recovery times

Category Manager reviews risks & plans



Sourcing Lead drafts plans with experts

Finance

Legal

CIP

Standard reporting incl. red flags in place



SS&P staff ensure decision making is in line with agreed governance



Process is based on a preliminary governance model



Public Slide 16 April, 2018

Process map with RACI has been drafted

The main supplier risk domains are in scope

Rules defined to escalate risks to the appropriate management levels

the governance model is confidential and therefore not part of this hand-out

- A process map with RACI has been drafted and is embedded into the Procurement process framework
- Risk review meetings will be scheduled

- 6 risk domains are assessed calamities, financial stability, ownership, IP ownership, information security and compliance
- Typical mitigative responses are commercial interventions or supplier development.

- A risk appetite dialogue sets the threshold for scoping and risk level categorization
- Mitigation plan approval levels based on risk level categorization
- Red flag reports are available per risk domain

What is expected of suppliers? Information Security requirements

ASML

| Draft | Information Security a | reas (based on ISO27001:2013) |
|------------------|--|--|
| (E | Information Security Management System (ISMS) | Network Security / Information Transfer |
| 120 | Human Resources Security | Network & Mobile Security |
| | Access Control | Development & Support Security |
| ٷ ٷ ٷ ٷ | Cryptographic Controls | Supplier Information Security |
| | Physical Security | Information Security Incident Management |
| 00 | Operations Security | Information Security / Business Continuity |
| | Logging & Monitoring | Compliance |
| | Control of Software | Information Security Review |

ASML engineering intellectual property is critical



Public Slide 18 April, 2018



Patent wall at the experience center

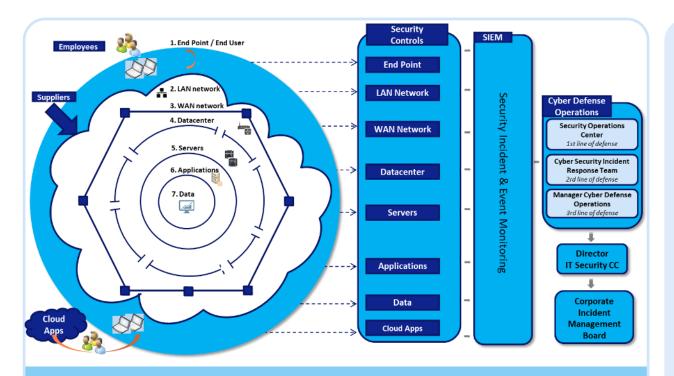
Engineering Top Secrets and IP

- Information exchange is needed
- Work together with supplier on new technology
- New technology can be patented but has to follow IP process

Security Architecture



Public Slide 19 April, 2018



High level Security Architecture

Security Architecture
Layers of defense
Security controls for each layer

ASML IT Infrastructure is network level connected with suppliers

High privileged suppliers for outsourced activities

Inclusion based on impact



Public Slide 20 April, 2018



(Engineering) Top Secrets



Network connected suppliers & high privileged

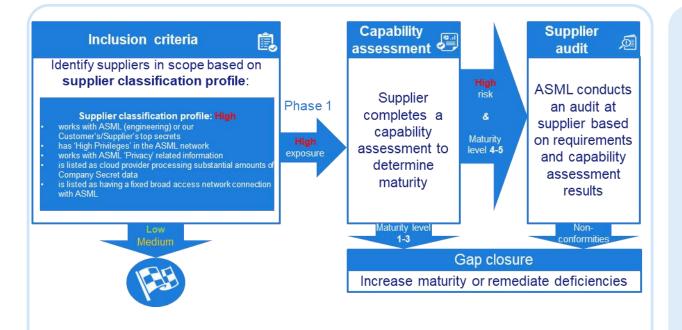


GDPR and cloud

Supplier Risk Management



Public Slide 21 April, 2018



Supplier Risk Management

- Inclusion of suppliers is risk based
- Questionnaire answered by supplier
- Outcome of questionnaire validated and used for further actions
- Maturity of supplier determines how to proceed

Risk based approach for supplier assessment

Information Security survey



Public Slide 22 April, 2018



Information Security Survey

- Based on ISO 27001
- First Wave of suppliers selected for deployment
- Cloud application (secure!) for survey management
- SharePoint solution for monitoring outcomes & progress on improvement plans

Risk levels determines seniority of decision makers

ASML

Public Slide 23

| Risk domain | Very low risk (excluded) | Low risk | Medium risk | High risk (red flag) |
|-------------------------------|---|---|---|--|
| Calamities | Commodity products with multiple suppliers in the | | | |
| Ownership continuity | market and short order lead times are | | | |
| Financial stability | excluded from the detailed | | | |
| IP ownership | risk profiling | | | |
| Information Security | | Access to critical knowledge, but ISO27001 compliant | Minor non-conformities vs ISO27001 Supplies indirect competitors | Major non-conformities vs ISO27001Supplies direct competitors |
| Reputation & compliance | | | | |

Approval level

Category Manager

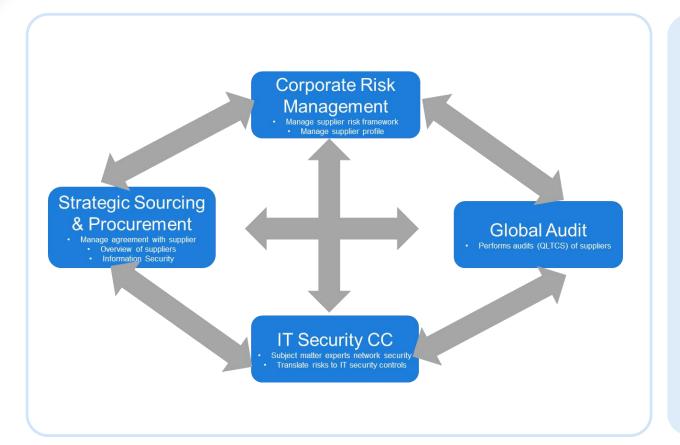
Sourcing Management

Executive Management

Governance



Public Slide 24 April, 2018



Information Security
Policy, Standard and
Capability Matrix Based on
ISO 27001

- First Wave of suppliers selected for deployment
- Cloud application (secure!) for survey management
- SharePoint solution for monitoring outcomes & progress on improvement plans

We continue to invest in our suppliers and people

ASML

Public Slide 25 April, 2018





To contribute to this world of exponential improvement



In close relation with suppliers



Act now with the future in mind



Where supplier development is not just a buzz word – it is a necessity

Welcome to our world

Selected vacancies at ASML



Public Slide 26 April, 2018

IT – Quality and Compliance Officer

IT- Application Security Analyst

IT - 3rd party IT Security Manager

Some numbers

- Currently 654 vacancies world wide
- Veldhoven 427
- From high school diploma up to PhD
- From student to senior

https://www.asml.com/careers/vacancies/en/s32420

ASML